

Join us in a 2-day Crucial Conversations® program specially tailored for school leaders, teachers and education administrators.

Educators' Workshop
23-24 Nov 2010
8.30am - 5.30pm
Traders Hotel Singapore

Skills taught in this training will help deliver significant improvement in areas such as:

1. **Performance** — *talk honestly and openly no matter how sensitive the topic.*
2. **Productivity** — *enable the development of effective processes and act with conviction when making decisions.*
3. **Teamwork** — *strengthen unity of teams*
4. **Change Management** — *skillfully discuss, eliminate resistance and get buy-in from stakeholders.*
5. **Quality** — *facilitate discussion to develop enhanced processes.*
6. **Relationships** — *effectively work through differences and build stronger relationships with school leaders, peers and parents.*
7. **Safety** — *create a culture where sensitive issues can be discussed without finger-pointing or resentment.*
8. **Diversity** — *respectfully discuss diverse problems face-to-face.*

Register now for our award winning course at special rates for Educators!

\$900 per participant

\$850 per participant (for 3 or more participants from the same organization)

Please register by sending the following details to register@tnleadership.com:

- *Participant's Name*
- *Designation*
- *Email Address*
- *Office Telephone*
- *Educational Institution*
- *Mailing Address*

Closing Date for Registration: 8 November 2010

If you have any questions or require more information, please call us at 6329 9677 or email us at: info@tnleadership.com.

* You may wish to refer to a short, personal success story (by clicking "A Teacher's Success Story") to find out how an educator applied Crucial Conversations® skills to address the challenge she faced in school. The outcome - she gained the respect of her Headmaster.